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August 28, 2007

Mr. Nathan Nutter
United States Department of Commerce
United States Patent and Trademark Office
PO Box 1450
Alexandria, VA 22313-1450

Re: Phone Call of 8/28/07 re Our Docket No. DE007DT-1 09 77 63 62

Dear Mr. Nutter:

Let me apologize for any action in our phone conversation that seemed abrasive and rude. Sometimes I may seem that way to people but that is never my intention. I always mean well but my desire to get things done in a hurry may seem abrasive and rude.

I recall that I asked for our Docket Number and asked if you would hold for a minute while I looked for the file. I hurried but when I returned to the phone, you were not there.

Docket No. DE007DT-1 was abandoned on July 6, 2007.

I am sorry to have offended you in any way.

Sincerely,

Doreen Heath